

2025 CORPORATE SOCIAL RESPONSIBILITY REPORT

Strengthening communities through our products, practices and investments

SEPTEMBER 2025

Libby.

Sora

kanopy

TeachingBooks

A Message to our Team, Partners and Stakeholders



As we reflect on another transformative year, OverDrive's mission continues to be rooted in a simple but powerful belief: access to knowledge and stories can transform lives. As we share our 2025 Corporate Social Responsibility report, I want to express my deep appreciation for the librarians, educators, and institutional leaders who make this mission real every day. Your unwavering commitment to empowering communities through reading and access to knowledge continues to inspire us.

As a Certified B Corporation, OverDrive remains committed to accountability, transparency, and positive impact. Our team continues to advocate for fair content pricing, develop expanded access models, and invest in innovations that help our partners meet the evolving needs of their communities. We hold ourselves accountable to the communities we serve and the partners who trust us—librarians, educators, authors, publishers, and tens of millions of readers and film lovers worldwide.

This year, we've seen how emerging technologies and new insights from the Science of Reading can unlock better outcomes for readers of all ages. These advancements, paired with your dedication, are shaping a future where libraries and schools remain trusted spaces for growth, connection, and opportunity.

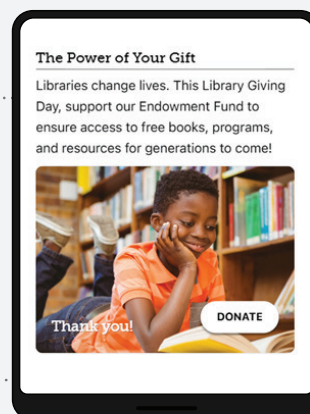
Thank you for your partnership and for the work you do each day. OverDrive is honored to walk alongside you in pursuit of a world enlightened by reading.

Steve Potash - Founder & CEO
(he/him/his)



“ This year marked our most successful Library Giving Day yet. I especially liked promoting it through a Libby campaign, which resonated with digital-first users who don't visit our physical branches. ”

Kaitlin Booth, Collection Development Coordinator
Akron-Summit County Public Library (OH - USA)



OverDrive's commitment to empower every library and school includes expanding access for all, tireless industry advocacy, and consistently innovating. Founded in 1986, OverDrive is located in Cleveland, Ohio USA.
overdrive.com

WHAT WE DO

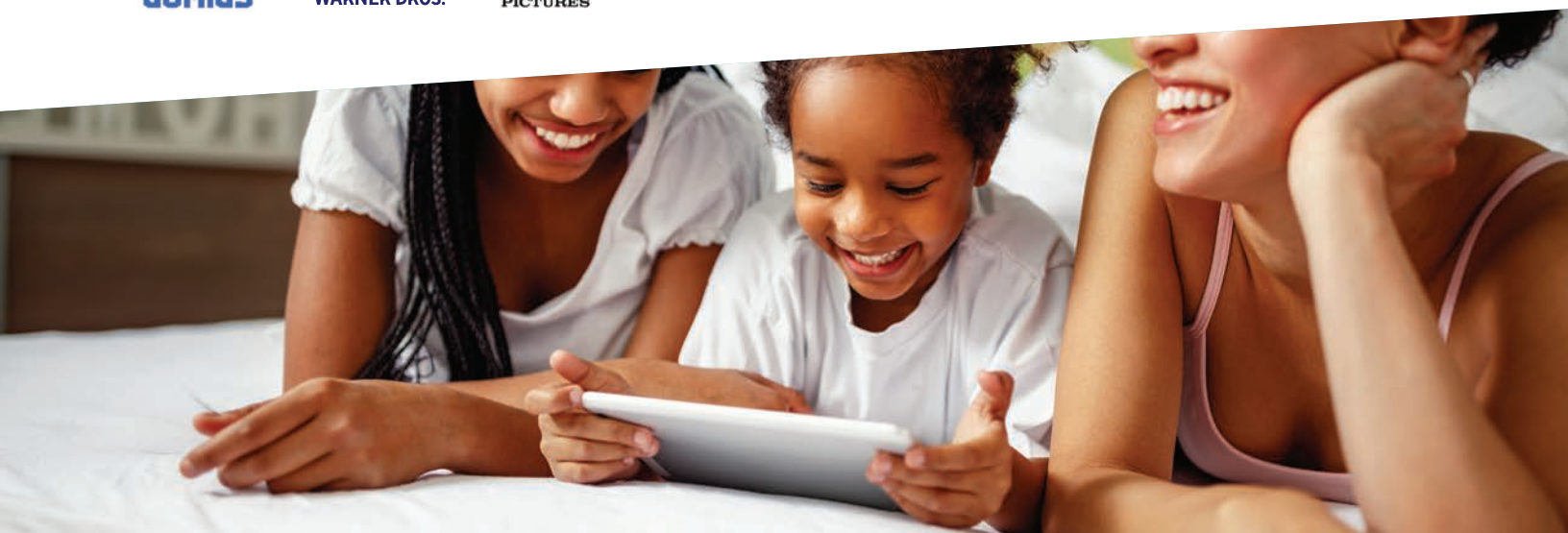
In service to our institutional partners, OverDrive is the leading digital content platform for lifelong learners. Readers and students can access and enjoy ebooks, audiobooks, magazines, film and more from their digital library with OverDrive's apps and services, Libby, Sora, Kanopy and TeachingBooks.



Our institutional partners build their collection from OverDrive Marketplace's growing catalog of more than 5.9 million premium in-copyright titles in 163 languages from nearly 57,000 content suppliers – including the world's largest publishing houses.

OverDrive
Marketplace™

Below is a sampling from some of our thousands of key content and publishing partners.



WHO WE SERVE

We serve readers and film lovers of all ages through a network of nearly 92,000 public libraries, schools, institutions, colleges and universities, corporate learning centers, and government agencies in 110 countries. Each library, school, or institution creates a unique catalog of titles for their community that can be accessed with a library card, student ID or employee ID.

LIBRARIES



SCHOOLS



ACADEMIC & CORPORATE



ACCESS FOR ALL

In addition to directly promoting reading and lifelong learning through our catalog and apps, we also lean into opportunities to help communities improve access to information for all. This means targeting all members of the community – children, students, adults, seniors, people with visual impairments, individuals who are incarcerated, people experiencing homelessness, and language learners.

Leading the outreach to underserved audiences are the dedicated educators and librarians we work with every day. Together with our partners, we dedicate ourselves to advancing access, education and equity for all.

Fiction & Film Tour



THE LIBRARY VEHICLE

OverDrive believes that the library is the go-to place for the best in entertainment and community. To support that, we began the Check Out Your Library movement. We encourage people to join in person or online. Kicking off with event activations in Las Vegas this past summer, we welcomed readers, film lovers, writers, creators and families to rediscover the welcoming, safe spaces provided by our public and school libraries.

We hosted 26 events in 10 weeks across America partnering with our publishing partners, community groups like Habitat for Humanity, and LEGO Duplo. We visited Las Vegas, the Grand Tetons in Wyoming, Morris, Philadelphia, Cleveland, and more. In this time we had over 2,700 visitors and had an estimated press reach of 6.83 million impressions.



FEEDBACK FROM COYL FICTION & FILM TOUR ATTENDEES

“ The library is very important to me. I grew up in the library. It’s a super important part of my community and for me personally. ”

“ The library is a place where we can be ourselves, where we can learn, where we can grow. We love our library and we love Libby and OverDrive. It has helped us be readers in so many different places and ways. ”

“ The library is like walls and walls of different people, and you can read different people’s stories. I think it’s incredible that we get to support this type of art and that books are not going out of style. ”

Serving Communities

- **110**
countries
- **91,236**
institutions, schools, libraries
- **4,433,526,145**
library and school book loans
- **17,079,038**
digital books donated
- **919**
colleges & universities
- **945**
corporate learning centers & government agencies

Digital Content:

ebooks, audiobooks, magazines, comics, films & more

- **5,925,858**
available titles
- **163**
languages
- **57,467**
content suppliers



Education & Training



- **3,978**
librarians and educators attended
OverDrive trainings in 2024.

- **86**
live webinars and trainings hosted by OverDrive
in 2024 to empower professionals, educators,
and librarians in service to their communities.



A world enlightened by reading

As a result of the dedicated educators, library professionals, and institutions we proudly partner with, all the books loaned through OverDrive's apps would wrap around the world nearly 2.8 times!

As of 12.31.2024. Books shelved side by side.
Average 300 pages per book, 1" thick.



INVESTING TO IMPROVE ACCESS FOR ALL



Accessibility features

Screen reader support
Keyboard shortcuts
Text scaling
High contrast mode
Dyslexic font option
Playback speed controls
And more.



Diversity audit

OverDrive librarians work with our partners to assess and build a diverse and inclusive collection. They help identify gaps and ensure materials are inclusive of the community being served.



Everyone Reads

OverDrive donates curated collections of digital books to libraries and schools, helping them meet demand in their communities.



INSTANT DIGITAL CARD

Instant digital card (IDC)

For patrons without a library card, IDC connects readers with a public library's digital collection using their smartphone.



NIMAC

OverDrive developed and manages the National Instructional Materials Access Center (NIMAC), a searchable online catalog of K-12 print textbook content in the XML-based NIMAS format.



OverDrive Max

Innovative purchasing option that provides deeper discounts for purchasing select titles in bulk. A growing solution for community reading events and high demand titles.



Public Library CONNECT

This joint program enables a student logged into their school Sora account immediate access to browse and borrow age appropriate materials from their public library.



Public Access Connect

A series of pilot programs designed to bring access to books and information to a variety of public locations enabling the facilitation of campaigns for our local partners.



Incarcerated Individuals

OverDrive partners with federal, state, and local prisons and detention centers to enable access to books and education on approved digital devices.

OUR GLOBAL IMPACT

Through corporate sponsorships, donations, global reading events, and community outreach, OverDrive is advancing our vision of *a world enlightened by reading*.

Books donated to schools/libraries/institutions for serving readers	All-time total	17M+
Corporate sponsorships in support of industry organizations	2020 - 2024	\$743K+
Donations to libraries, educational partners, and other nonprofit organizations	2020 - 2024	\$946K+
Community outreach & events	All-time total	\$4.5M+
Participants in global reading events like Together We Read and Sora Sweet Reads	2020 - 2024	5M+ 62,781 participating organizations



CORPORATE SPONSORSHIPS



The **Libraries Transform** campaign is an initiative of the American Library Association focused on increasing public awareness of libraries and the critical role they play in transforming lives and communities.



OverDrive underwrote the American Association of School Librarians **School Leader Collaborative** which aims to generate sustained dialogue and strategies to champion the school librarian's integral role in teaching and learning.



In support of our British library partners, OverDrive sponsors **Libraries Connected** which believes in the power of libraries to change lives. Their vision is an inclusive, modern, sustainable, and high quality public library service at the heart of every community in the UK.



The Carnegies are the UK's longest running and best-loved children's book awards, recognizing outstanding reading experiences created through writing and illustration in books for children and young people. Sora was proud to be the exclusive digital sponsor and provide access for schools to the nominated titles for judging.

OverDrive provides financial support and participation for professional associations and conferences in service to our partners in the industry. These include American Library Association (ALA), Public Library Association (PLA), Association of College & Research Libraries (ACRL), Special Libraries Association (SLA), Chartered Institute of Library and Information Professionals (CILIP), Bibliothek und Information Deutschland (BID), The Australian Library and Information Association (ALIA), Library and Information Association of New Zealand Aotearoa (LIANZA), International Federation of Library Associations (IFLA), and Pen America.



GLOBAL & COMMUNITY READING EVENTS

We develop, manage, and support dozens of local, regional, and national reading events at no cost to our readers worldwide. These events enable readers of all ages to discover the benefits of digital books. Notable events include:

Big Library Read (BLR) is a worldwide digital book club that connects readers around the world with a featured ebook at the same time without any wait lists or holds. Readers can join through one of OverDrive's library or school partners – all that is needed is a library card or student ID.



Sora Sweet Reads is a summer reading program that aims to keep students reading all summer long with a fresh collection of juvenile and young adult ebooks and audiobooks.



Together We Read (TWR) is a digital book club that connects readers in a region with the same book, simultaneously. During the two-week program, the selected book is available to borrow online through participating libraries in a participating country.



Read an Ebook Day In this celebration of modern storytelling, libraries and schools virtually come together each year on September 18 to share the joys of digital reading. Readers are encouraged to spend time with a favorite book or discover their next great reading adventure, then post on social media with the hashtag #ebookLove.



Ben's Book Club is a free monthly virtual book club in Australia hosted by best selling author, Ben Hobson. Each month, Ben interviews our libraries' featured author for an hour long Zoom with hundreds of people throughout the continent participating in the lively conversation.



Libby Book Club (Australia) launched on the success of Ben's Book Club. Originally for Western Australia, it now has a number of libraries on the east coast also participating. Local WA writer, David Allen-Petale, interviews the guest author to discuss that month's book, available with concurrent loans as an ebook, and usually audiobook, too. This program continues to focus on WA authors and is a book club for "night owls" for our east coast participants, due to the later time.



Leselounge mit Libby Book Clubs are a popular program in Germany, Austria and Switzerland. Hundreds of libraries and thousands of patrons enjoyed the first German-language digital book club in 2023. With both eBook and audiobooks, the reading lounge with Libby not only brings together readers but also the community around shared experiences.



WHAT WE STAND FOR



Lori Franklin, COO
(she/her/hers)

BUSINESS AS A FORCE FOR GOOD

“As a Certified B Corporation since 2017, OverDrive is committed to using “business as a force for good.” Through our products, practices, policies and investments, we aspire to be a leader in the global movement for an inclusive, equitable and regenerative economy.

This means actively reaching beyond our individual work lives to help solve social and environmental challenges. Through our products, practices, policies, and investments, we aspire to:

- Advance reading and literacy
- Empower our communities
- Preserve our planet
- Care for our team members”

ADVANCING READING & LITERACY

Core to OverDrive is our vision of “a world enlightened by reading.” It started with our services providing books and reading materials to libraries and schools worldwide. We also partner with local and global organizations that share the same core values.



Early Literacy Toolkit: TeachingBooks has launched an Early Literacy Toolkit which illustrates how we support early childhood literacy. It offers an integrated instructional approach that goes beyond isolating decoding and phonemic awareness and features original materials that reinforce language comprehension and vocabulary building.

EMPOWERING OUR COMMUNITIES

We actively empower our communities through volunteerism, board participation and direct economic investment, including:

- Company sponsorships of local events
- Donations/drives to benefit local organizations
- Sponsorship of causes important to team members
- Paid volunteer hours for company outreach events
- Participation on local boards and in advisory roles
- Individual volunteer commitments



PRESERVING OUR PLANET

In 2012, OverDrive created our new world headquarters in an inner-ring suburb of Cleveland, Ohio. From the start, we imagined and built our Blue Sky Campus to be a symbol of sustainability. In addition to high-efficiency facilities, acres of green space invite walking, jogging, gardening and connecting with the natural world.

OUR LEED-CERTIFIED CAMPUS INCLUDES:

- Use of natural light
- High-efficiency HVAC and LED lighting
- Energy Star compliant computers and appliances
- Enterprise-wide recycling
- Green and biodegradable cleaning supplies
- High-efficiency Dyson hand driers
- Low-automatic-flow faucets and toilets
- Reusable cups
- Premium parking for low-emission vehicles
- Rainwater harvesting system

CARING FOR OUR TEAM

We promote the health and wellness of our team members by offering a range of opportunities to advance health, fitness, and overall wellness.



Hybrid workplace



Health benefits



Employee ownership



401(k)



Training & development



Wellness incentives



Parental leave



Social events



Digital library



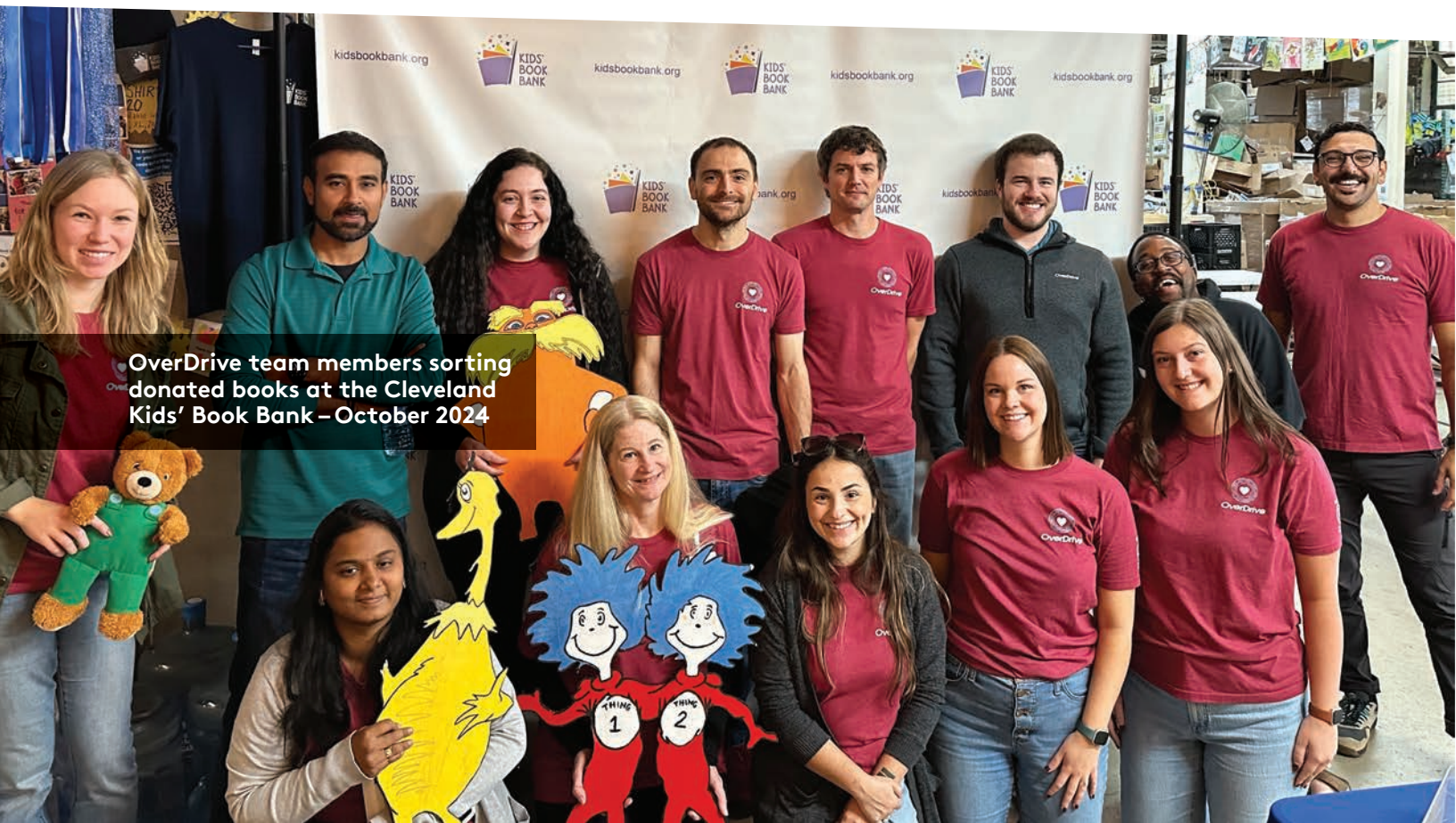
Green spaces



Fitness classes



Recognition programs



OverDrive team members sorting donated books at the Cleveland Kids' Book Bank – October 2024

COMPANY CULTURE

OverDrive is a company founded on the belief that reading, knowledge and learning have the power to make the world a better place. We open doors to information, encourage the free exchange of ideas, and use technology and innovation to fuel curiosity and discovery. Our people are at the heart of everything we do. We prioritize growth, understanding, and support for our team members at every stage of their careers and lives. Our employee programs and initiatives are designed to create meaningful opportunities, foster collaboration, and strengthen our workplace culture.

OverDrive's Employee Resource Groups (ERGs) provide the opportunity for employees to connect, foster an inclusive culture, and learn from each other to enhance professional development. These employee-led groups organize learning experiences, topical discussions and dialogs, book and media clubs, and other social connection events throughout the year. They help coordinate company-wide celebrations, support causes that matter to them, and contribute to a workplace where everyone can thrive.

SHINE - Providing a dedicated space for women and their allies to connect, collaborate, and grow.

Open-Stack Parenting - Providing resources, advocacy, and support for parents and caregivers.

FIRE (Fostering Inclusion, Racial Justice and Equity) - Building community among BIPOC employees.

Reading Rainbows - Advocating for the needs of LGBTQ+ and allied employees in the workplace.

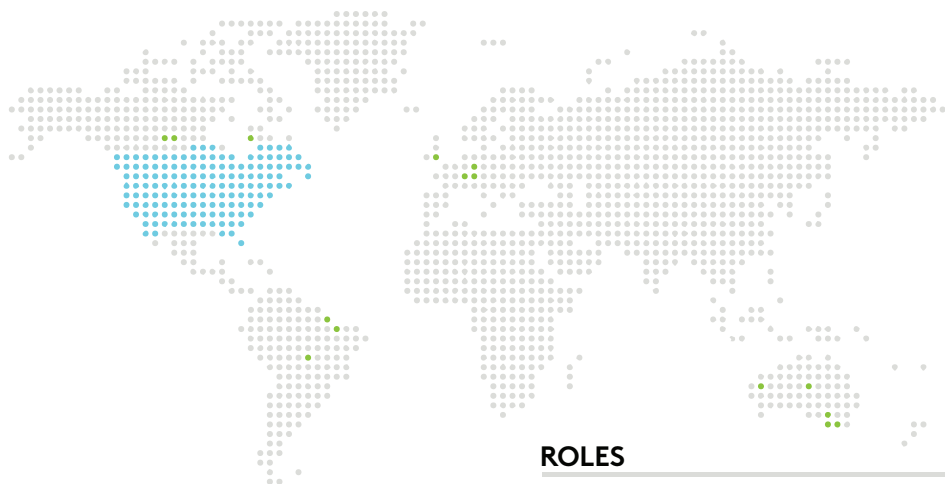
NeuroSquad - Supporting the neurodiverse by increasing awareness and fostering inclusion.



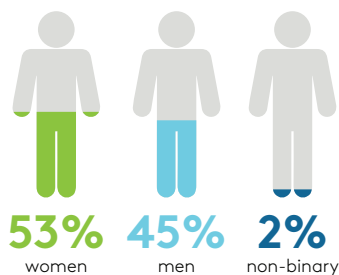
560
TOTAL EMPLOYEES

536
UNITED STATES

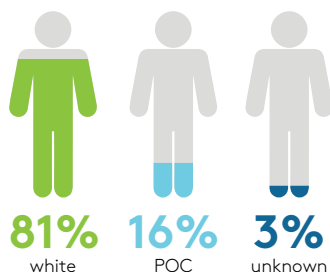
24
OTHER COUNTRIES



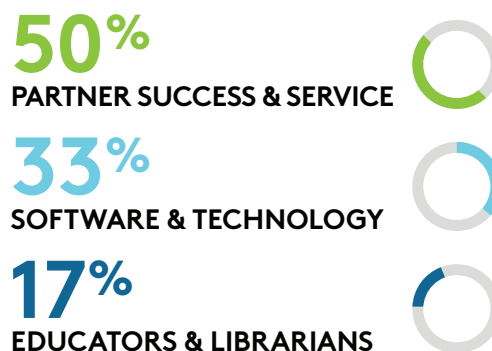
GENDER



RACE



ROLES



LOCAL COMMUNITY IMPACT

OVERDRIVE COMMUNITY OUTREACH EVENTS 2020-2024 (IN OVERDRIVE HQ COMMUNITIES CLEVELAND, OH, UNITED KINGDOM, AUSTRALIA, & BEIJING)

\$218K+

PORTION OF OVERALL DONATIONS THAT WENT TO LOCALLY BASED NONPROFITS NEAR OVERDRIVE HQ LOCATIONS

77

OVERDRIVE HOSTED VOLUNTEER EVENTS & PROJECTS

490

UNIQUE OVERDRIVE TEAM MEMBER VOLUNTEERS

5,745

VOLUNTEER TIME OFF (VTO) HOURS USED BY OVERDRIVE TEAM MEMBERS

In addition to partnership and support for industry organizations, these are some of the charitable groups and projects we serve in the communities where our team members live and work.



LITERACY

To advance reading, literacy, accessibility, data and information, OverDrive has partnered with:

- Cleveland Kids' Book Bank
- Literary Cleveland
- Smithsonian Transcription Center
- Imagination Library
- Literacy Cooperative
- United Through Reading
- LibriVox
- Room to Read
- University Hospitals Baby's First Books



ACCESSIBILITY, EQUITY AND BELONGING

To advance accessibility, equity and belonging initiatives for all, OverDrive has partnered with:

- American Indian Library Association
- National Bail Out
- Girls Who Code
- Ohio Progressive Asian Women's Leadership
- LGBT Community Center of Greater Cleveland
- Southern Poverty Law Center
- TechGirlz
- The Trevor Project



ENVIRONMENT

To enhance and preserve local green space, OverDrive has partnered with:

- Alliance for the Great Lakes
- Cleveland Cultural Gardens Federation
- Vel's Purple Oasis
- Cleveland Botanical Garden
- Lake Erie Nature & Science Center
- Ohio City Bicycle Co-op
- Cleveland Metroparks
- Rid-All Green Partnership
- Western Reserve Land Conservancy



CHILDREN & FAMILIES

To build a better world for all, OverDrive has partnered with:

- Big Brothers Big Sisters
- Fostering Hope
- Operation Gratitude
- Boys Hope Girls Hope
- Goodwill
- PALS for Healing
- Brent Foodbank (UK)
- Greater Cleveland Food Bank
- PCs for People
- Chair-ity
- Homeless Hookup CLE
- Rise Against Hunger
- Children's Hunger Alliance
- Love for Our Elders
- Second Harvest Food Bank
- Coats for Kids
- MedWish
- The Valentine Project
- Dress for Success
- My New Red Shoes
- University Settlement



ANIMALS

To benefit life-saving services for homeless animals, OverDrive has partnered with:

- Cleveland Animal Protective League
- In Step With Horses
- Cuyahoga County Animal Shelter
- Zooniverse



“ OverDrive sorted through 2.7 tonnes of donated stock throughout the course of the day. The sorted food has already started being distributed to clients at our Neasden Distribution centre. This week, we distributed over 170 food parcels plus £3000 of supermarket vouchers purchased through our Winter Appeal fund. This has helped feed and support over 420 adults and over 280 children ahead of Christmas. Thank you for your continued support. ”

Daniel Kennelly, Operations Lead, Brent Foodbank (UK)

“ Rise Against Hunger is an international aid organization focused on food sustainability. Team members packaged over 10,000 meals at OverDrive's global headquarters. OverDrive has partnered with us in the past, and those meals have been sent to the Democratic Republic of the Congo, Haiti, Central America, orphanages, and other school feeding programs.

Thank you to OverDrive. We don't package meals unless we have organizations like yours to partner with us. This meal event is 100% funded by OverDrive. Without organizations like yours, we wouldn't be able to do what we do. Thank you very, very much. You are helping to support the goal of ending world hunger. ”

Joseph Kelly, Area Manager, Rise Against Hunger



OverDrive team members sorting and taking inventory of medical supplies for MedWish International – February 2024.

OverDrive team members volunteering
for park clean up at Cleveland
Metroparks Garfield Park - April 2024.



THANK YOU

In 2025 and beyond, OverDrive will continue our focus on being a leader for our partners and the communities they serve to enable information access for all. Thank you to our many publishing and content partners, public libraries, schools, institutions, colleges and universities, corporate learning centers, government agencies, and other partners for the work you carry out each day to educate and inspire. We share your commitment to access to knowledge and the collective responsibility we all have for the betterment of our world.



Watch our corporate
social responsibility
video here

Certified



Corporation



OverDrive®

World Headquarters - One OverDrive Way, Cleveland, OH 44125 USA

PH: +1 (216) 573-6886 - overdrive.com