### Welcome to OverDrive's Session!



# Before we get started, please take a moment to complete our survey:

https://survey.alchemer.com/s3/6320195/2021-ISTE-8

One lucky attendee will be selected to win a Samsung Galaxy Tablet at the end of our session!



# It's Not Magic:

Technical Services Workflows to Support Innovative Learning Environments

Mary Keeling Supervisor, Library Media Services Newport News Public Schools



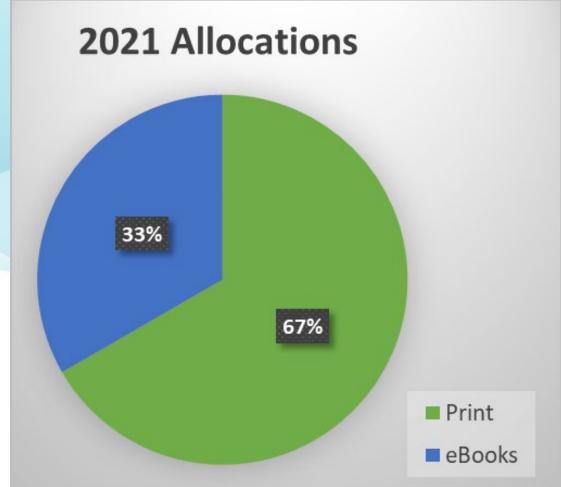
# Actions Funds Training Users Loading MARC records into ILS Monitoring Use

# Mind and Workflow Shift



# **Funding Strategies**

- FREE: Use Sora to connect students to public library
  - Students must be members of the public library
- SHIFT ASSETS: Use a portion of print allocation
- LEVERAGE student public library membership to gain additional funding
- SEEK GRANTS: Request CARES Act funding or innovation grants





# Reporting to Grant Agency

Items	Terms	Cost
378	24 mos.	\$6,012.57
	24 uses or 24	
11	mos.	\$ 86.89
231	52 uses or 24	\$1,870.77
	mos.	
206 (total items)		\$7,970.23 (total
		cost)





### **Getting Started with Sora**

### **Introducing Student Connect**

#### Have you tried Sora yet?

Open a world of reading today!



Getting Started with Sora

### Introducing Student Connect

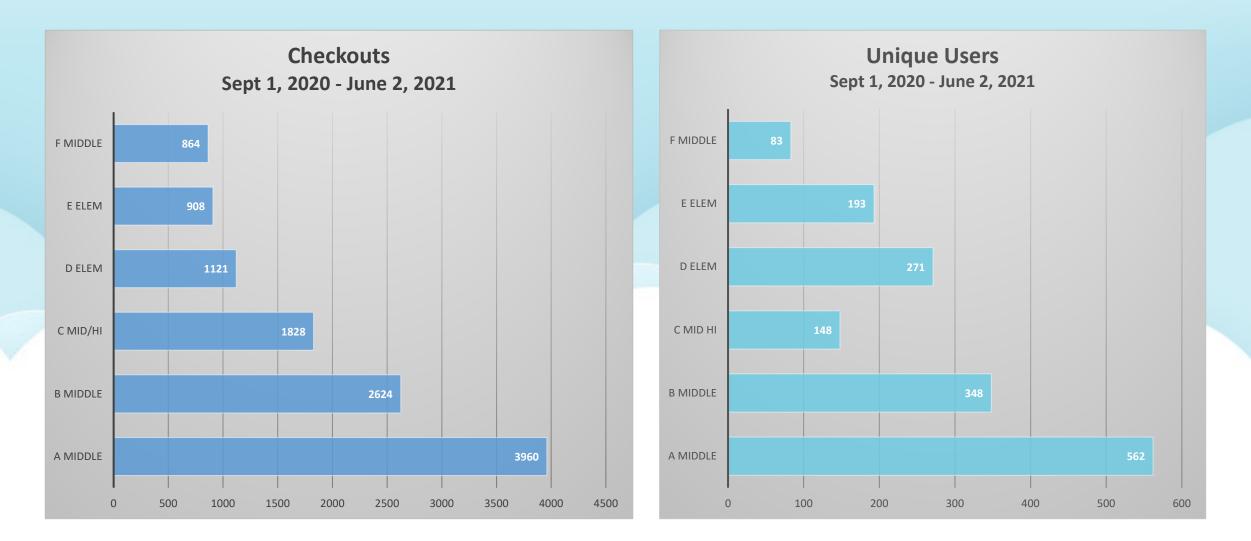
A public library card for Newport News Public School Students



What your NN Public Library Student Connect membership offers you!



### Impact of Training





## From Cart to ILS: Why import into ILS?



### **Co-location, co-location, co-location!**





## Managing Permissions

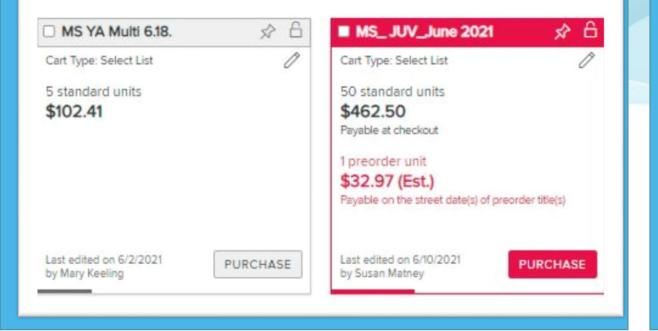
## **District eBook Collection**





# Organizing the Carts

# Separate carts for middle school books with different levels



#### Use a naming convention

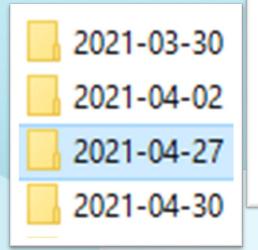
School Level: ES - MS - HS

#### Access Level: JUV or YA or ADULT (YA)

Date: Purchase date



### Downloading and Importing the MARC Records



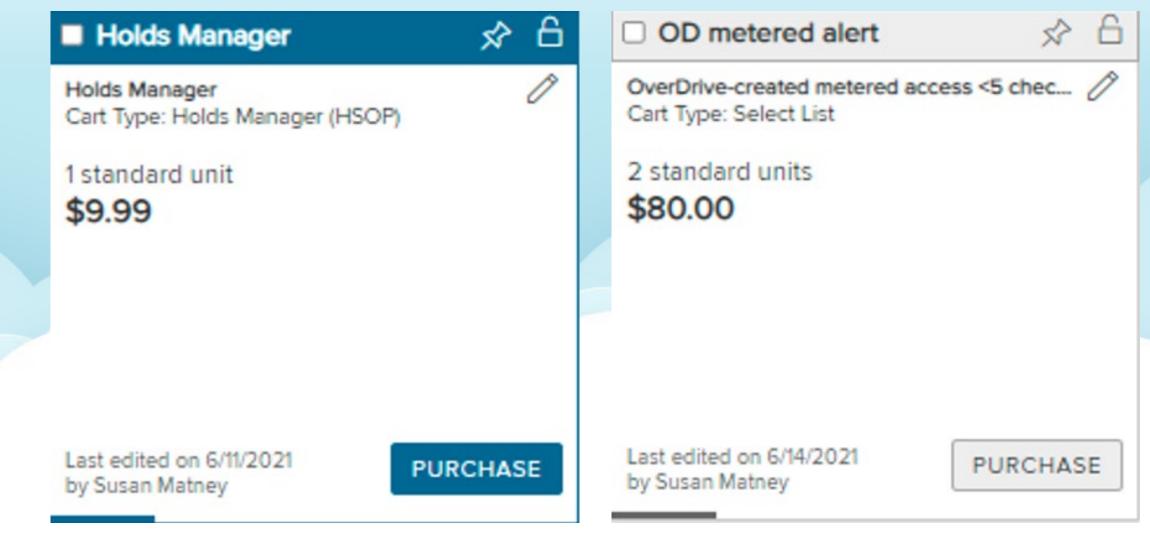
ME-10659-Newport News Public Schools (VA)-20210427053214-Audio-2228120-MS\_JUV\_4.30.2021-1
 ME-10659-Newport News Public Schools (VA)-20210427053214-Audio-2228126-MS\_YA.\_4.30,2021-1
 ME-10659-Newport News Public Schools (VA)-20210427053214-eBook-2228120-MS\_JUV\_4.30.2021-1
 ME-10659-Newport News Public Schools (VA)-20210427053214-eBook-2228126-MS\_YA.\_4.30,2021-1

i his import file contains...

- O Titles and copies for more than one library in the district. Use the library "short name" in tag 852\_a to assign each copy to the appropriate collection.
- Titles and copies for An Achievable Dream Elementary School V

Non-Follett ebooks/audiobooks for	Newport News Public Schools
	Elementary Schools
	Middle Schools
	High Schools
	Alternative
Sora	Early Childhood

### Finetuning: Holds Carts & Metered Access Alerts





## Timeline

# Issue Blanket PO

Department encumbers fundsOverDrive Issues Content Credit

## Monthly

- Librarians build carts
- Department purchases carts
- OverDrive issues invoices for payment
- Department imports catalog records
- Librarians develop curations

### Weekly

Department reviews holds carts and purchases additional licenses
Department reviews metered access alerts and purchases additional licenses



## **Compare Processes**

### **Traditional WorkFlow**

- Librarian selects for school
- Librarian places order, encumbers funds

Vendor performs technical processingVendor ships shelf-ready product

- Librarian receipts shipment
- Librarian loads catalog records

### **OverDrive WorkFlow**

- Librarian selects, builds Cart, places order, encumbers funds
- Overdrive issues content credit
- Librarian purchases Cart, assigns access levels
- OverDrive provides access
- Librarian downloads catalog records
- Librarian loads catalog records by access level
  - Librarian curates, promotes, trains
- Kids check out eBooks

3

5

- Librarian monitors holds, licenses
- Librarian purchases licenses to meet demand



3

## Mindset shift



#### From

То

Solo librarian selects for single school Two big orders per year "Just-in-Case" ownership model Books arrive shelf-ready Team selects for district Monthly orders + Weekly holds carts Demand-driven license model Access services performed by library



### Questions to Consider

- Who will be the OverDrive Admin?
- How will you develop and enable the team's capacity to collaborate on selections, curations, and promotions?
- Will you integrate Sora with into your library catalog?
- Will your purchasing department allow a blanket purchase?
- How will you track purchases for reporting?
- How will you respond to long wait times?







#### **Mary Keeling**

Library Media Services Supervisor Newport News Public Schools And the <u>winner</u>

is....

