## **Marketing Your Digital Library to Millennials**

Discover who Generation Y is and how to talk to them about your OverDrive collection

Presented by OverDrive Training



## Speakers



Briana



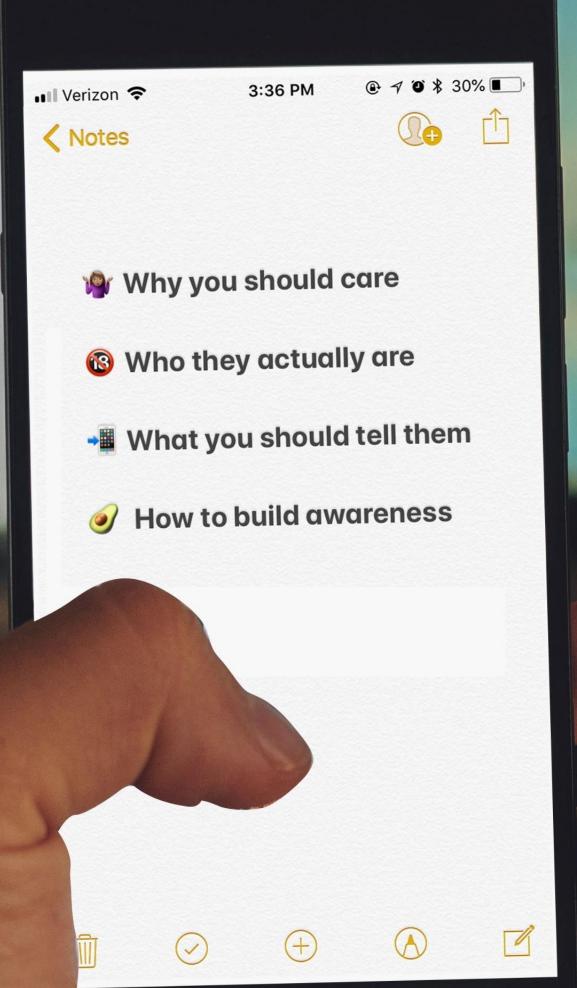
Sydney



Courtney



# TODAY'S SESSION:

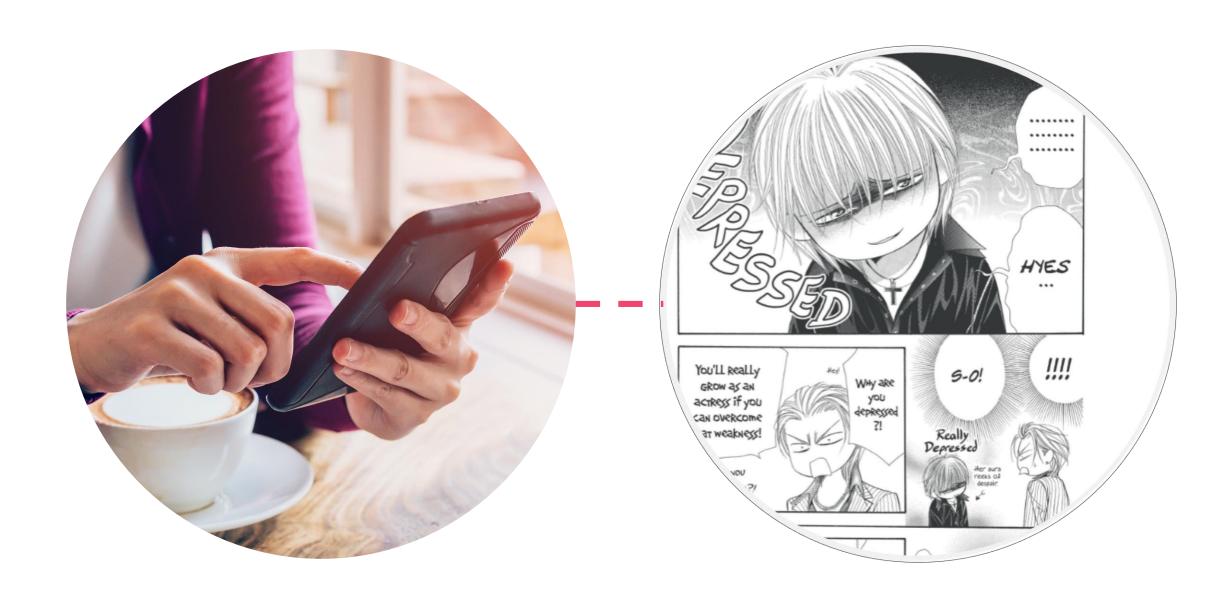


## A love story





## A love story





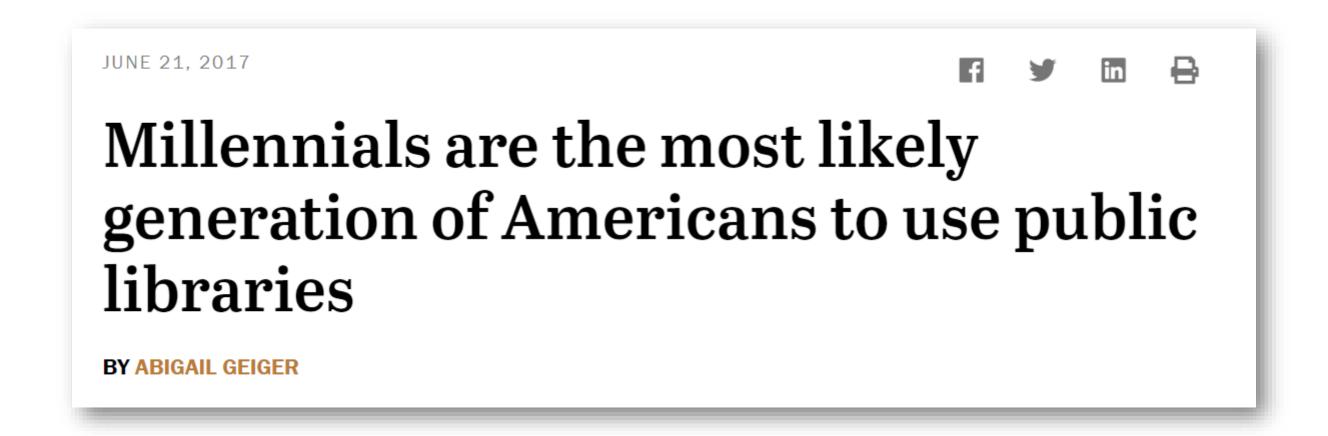
## A love story







## Millennials are using their public libraries

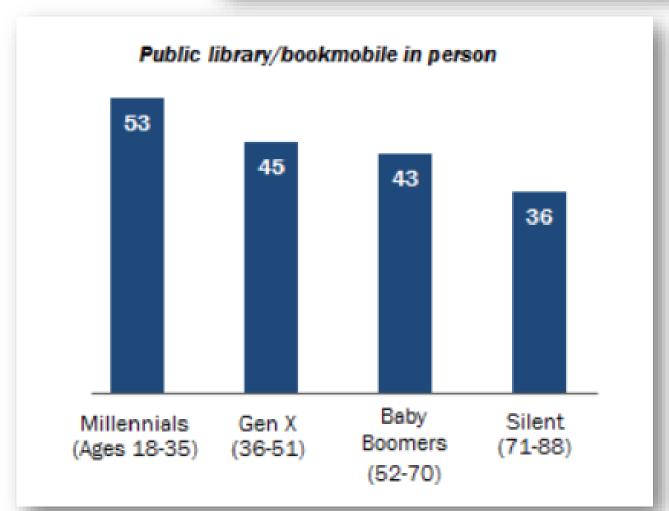


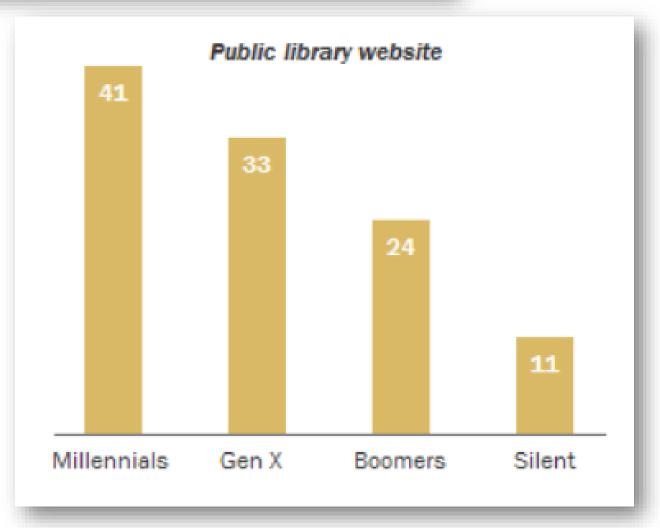
Source: 2017 Pew Research Center survey



## Millennials are using their public libraries









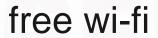
## Public libraries already have a lot to offer millennials



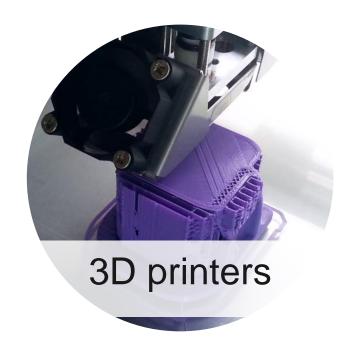














#### What the world thinks about millennials



How old they are



What their problem is



What they're reading



## Who millennials actually are



How old they are



What their problem is



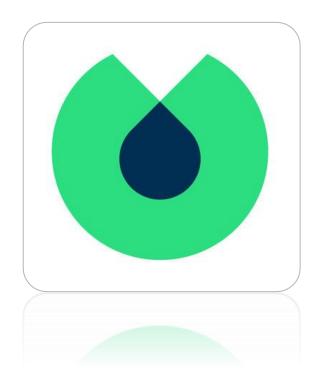
What they're reading

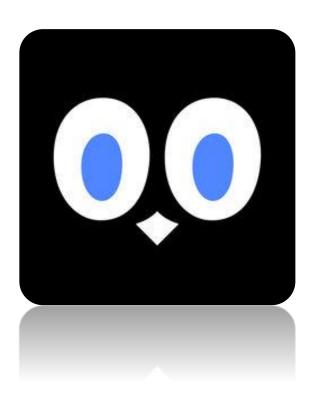




## Popular reading apps





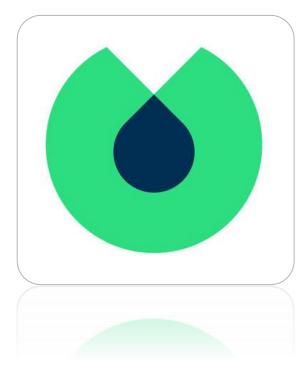




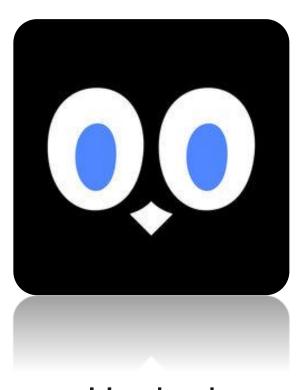
## Popular reading apps



Kindle
Pay per title



Blinkist \$12.99/month



Hooked \$14.99/month



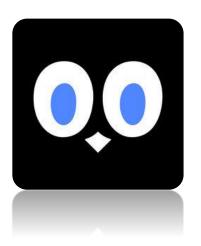
### Tell them about Libby



## Liloby.









### Tell them about Libby



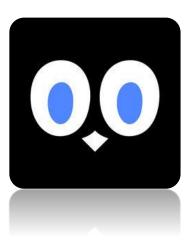
## 







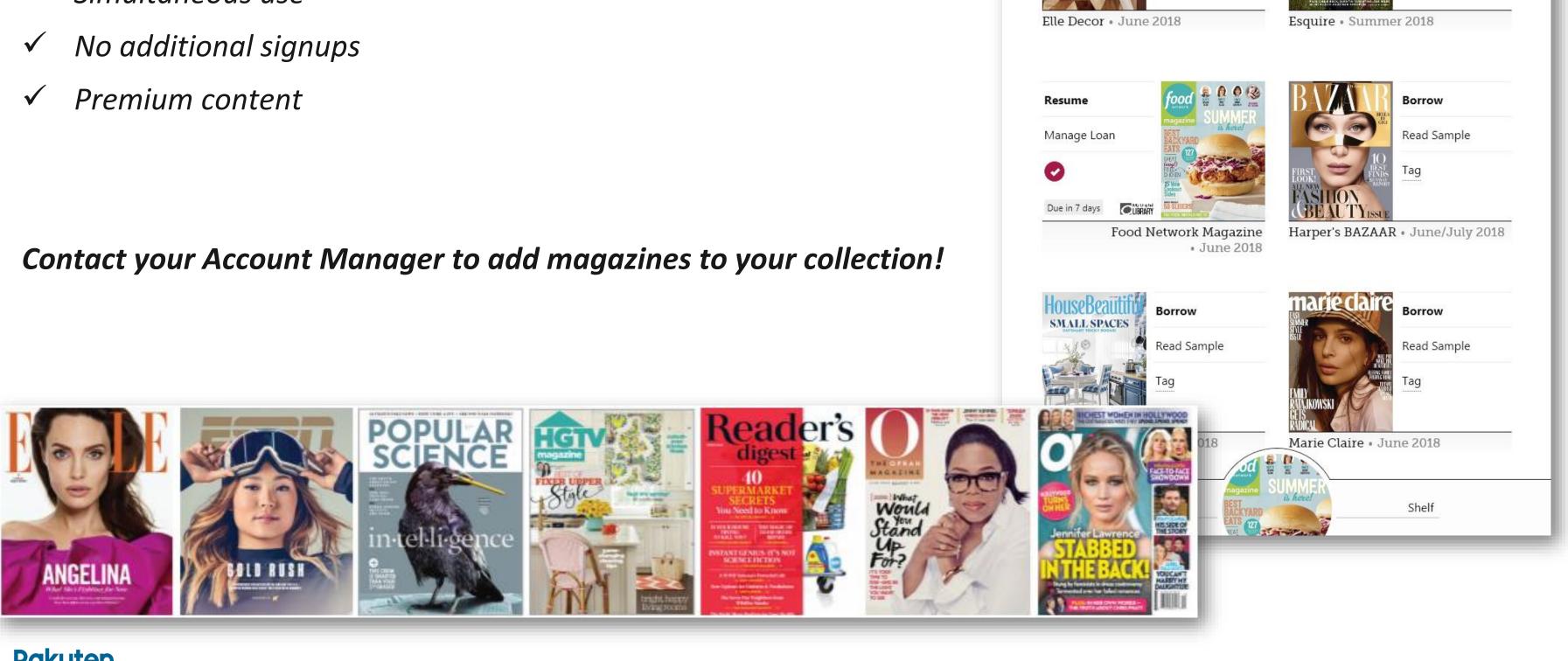






## OverDrive Magazines

- ✓ No circulation caps
- ✓ Simultaneous use



Borrow

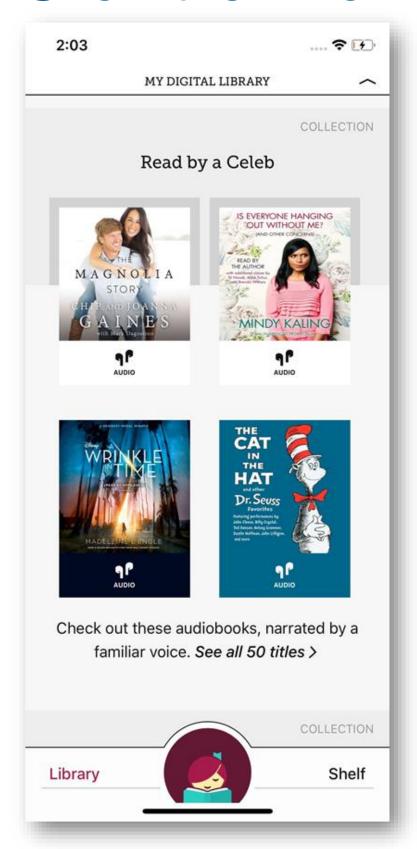
Read Sample

Borrow

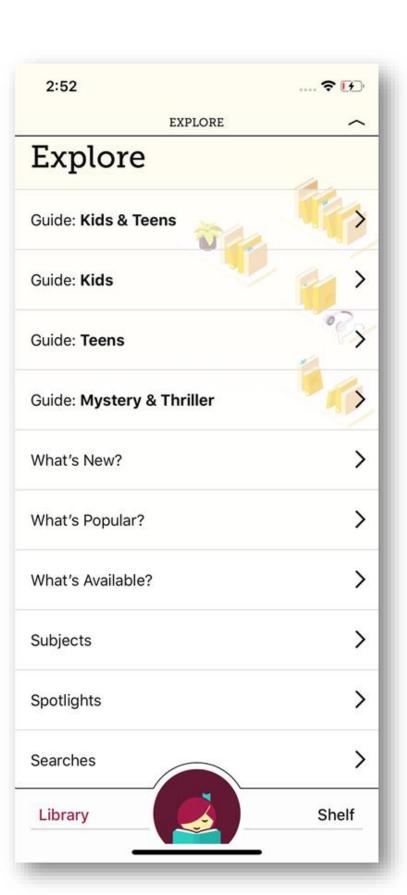
Read Sample

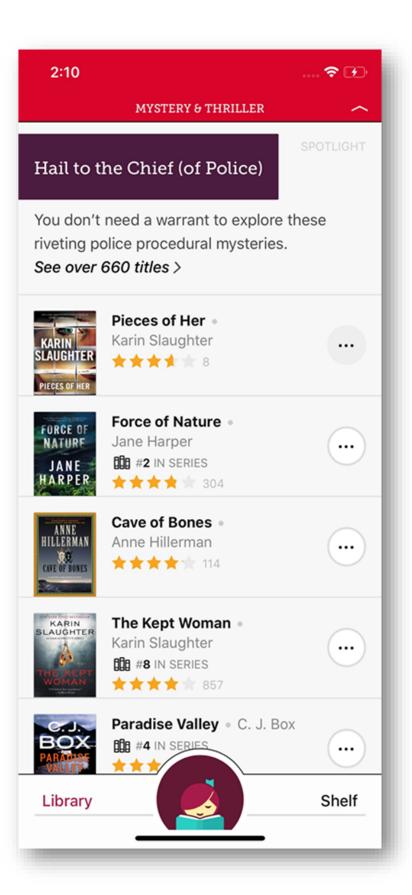


#### Show them how to find titles



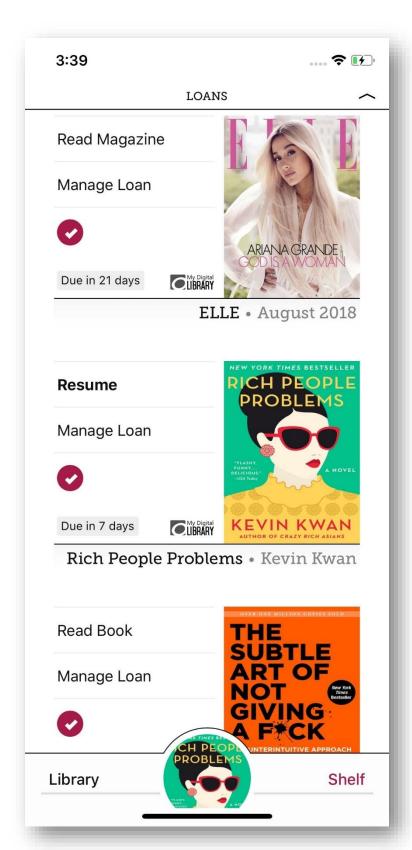








### Tell them why digital is sometimes better



all the way here?" Alfred said, staring dubiously at the triangular wedges placed artfully before him. He didn't really care much for Mexican food, except when the chef of his good friend Slim in Mexico City was doing the cooking.

"Try it before you judge it."

"Marvelous, isn't it? I've been trying to convince the chef at Wilton's to replicate this for years," the duke said.

"They haven't changed a thing at Wilton's in half a century—I don't think there's much of a likelihood they would ever put this on their menu." Alfred laughed, picking up a stray lobster chunk that had fallen onto the table with his fingers and popping it into his mouth. His phone began to vibrate in his trouser pocket. He took it out and stared at the screen in annoyance. Everyone knew that he was not to be disturbed on his annual fishing trip with the duke.

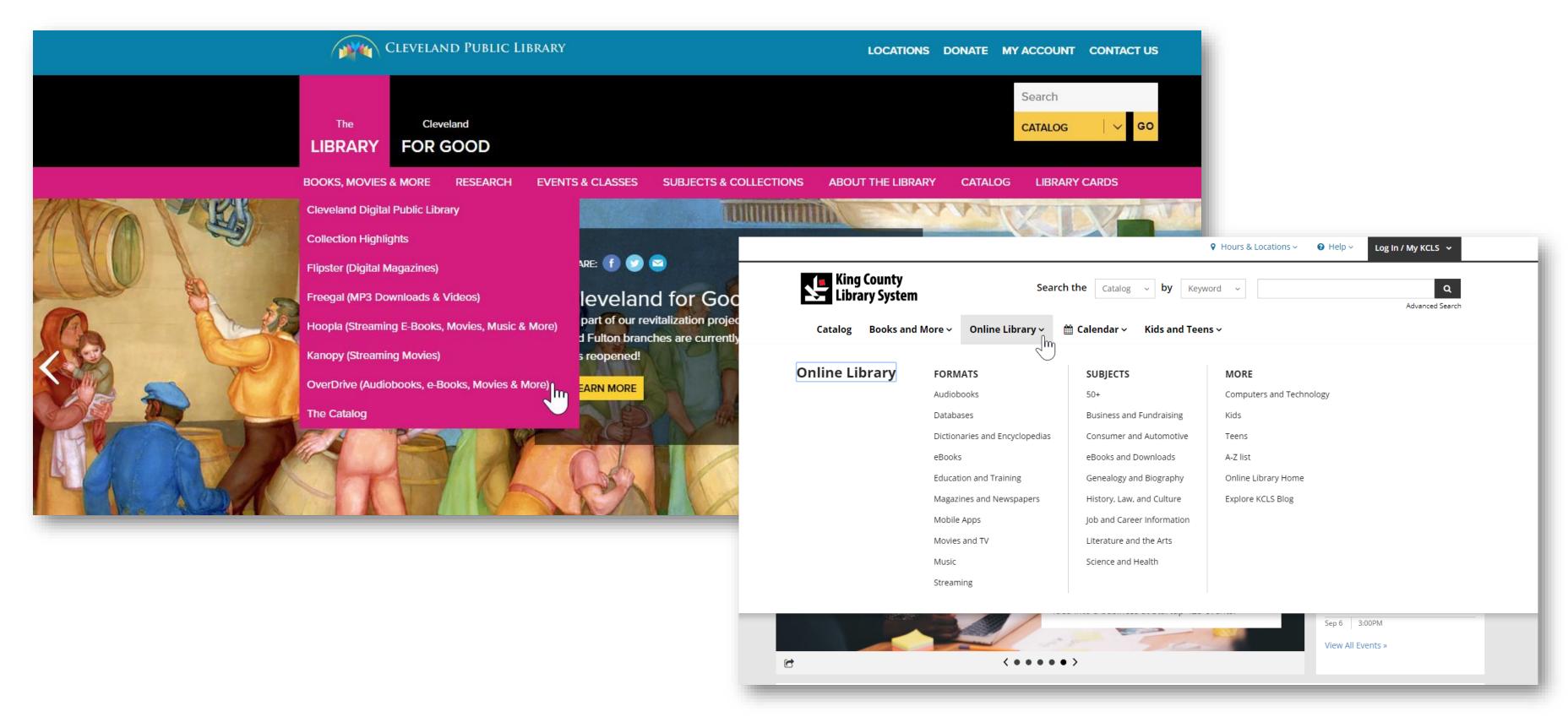
The screen read: TYERSALL UPSTAIRS SECURE.

This was his elder sister, Su Yi, the only person whose calls he would take





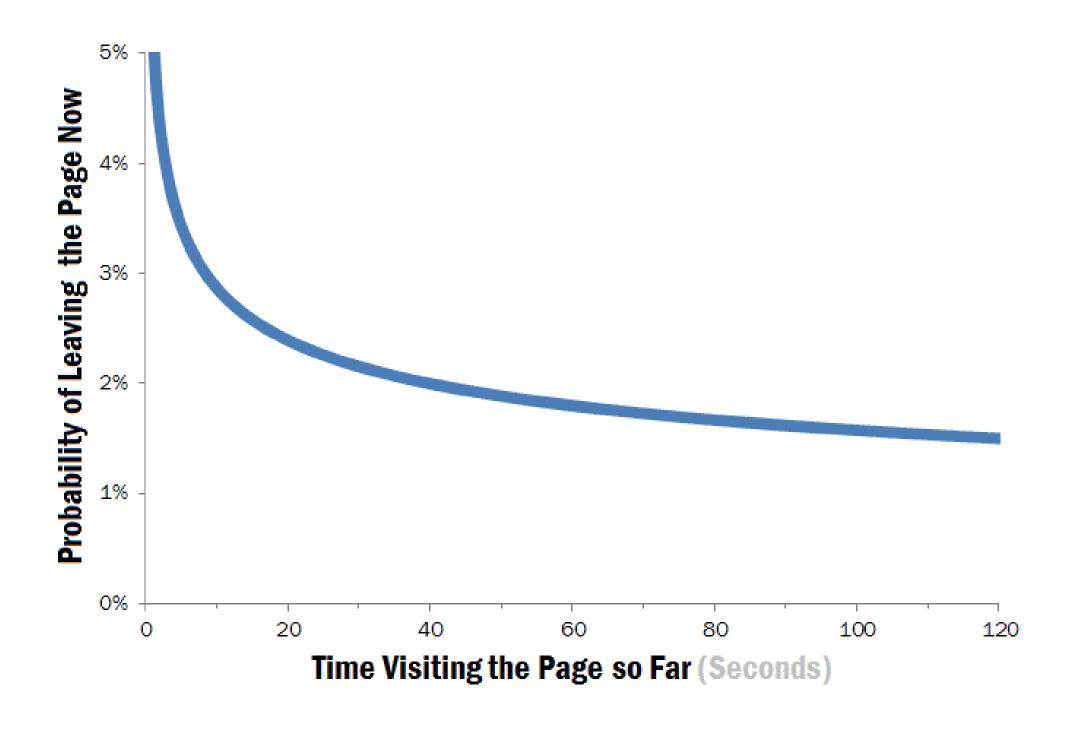
## Make sure they know about your OverDrive collection





## Make sure they know about your OverDrive collection

According to Nielson Norman Group's research, the average page visit lasts a little under a minute.







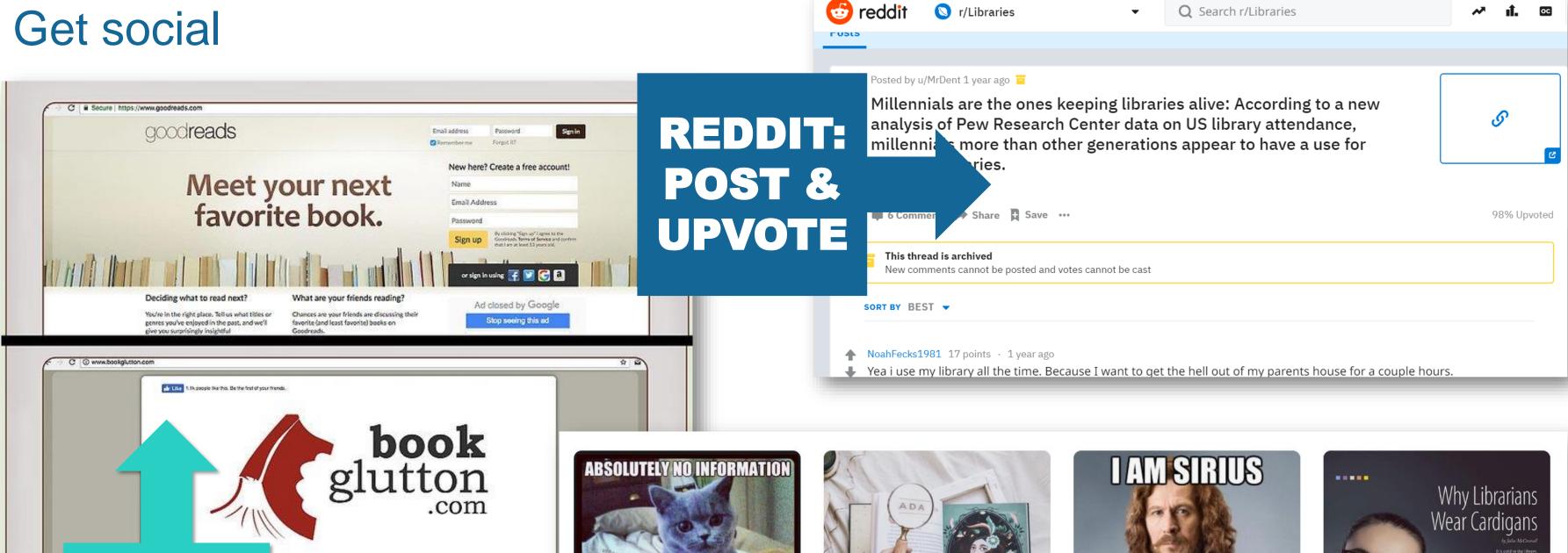
#### Get social



Alex Halpern, official angry librarian



#### Get social



UGHT EATING IN THE

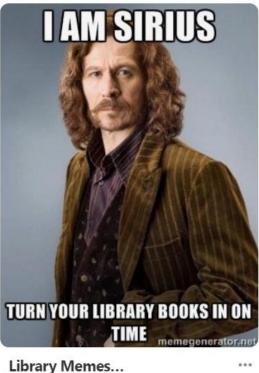
LIBRARY

**BOOK CLUBS** 24/7

PINTEREST: KILLING MOCKING SIRDS MEMES & **MORE!** 



DREAM BIGGER





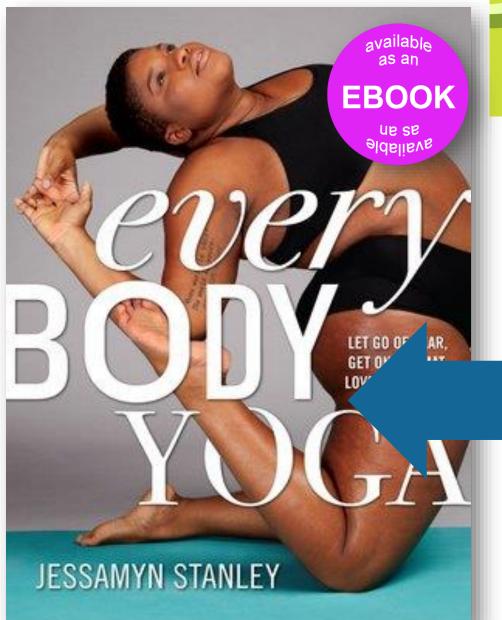
Why librarians wear cardigans



#### Think local



POST THIS
AT THE
COFFEE
SHOP



## Millennials ONLINE Book Club

BROUGHT TO YOU BY

PEMBROKE PUBLIC LIBRARY

www.pembroke-lib.com/overdrive



POST
THIS AT
THE GYM

POST THIS AT THE CSA



## Stay relevant



541 likes

americanlibraryassociation What diverse books are you pushing your patrons to read?

#diversebooks #Wereaddiversebooks #readtherainbow #ala #alaannual

welovebookworms

View More on Instagram

00

35 likes





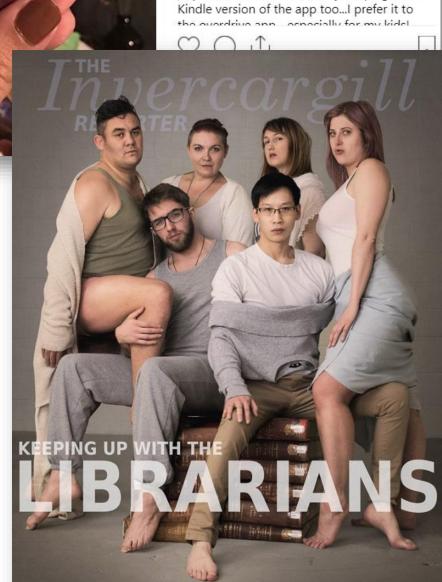
overdrive\_libs Tonight's a good night to Meet Libby Browse & borrow thousands of eBooks and audiobooks from your local library...seriously...all you need is your library card! .

#ebooks #ebooklove #booknerd #library #librarylove #librarylife #librarycard #amreading #ebooks #audiobooks #bookish #igbooks #bookstagram

theluvofbooks\_ad I love Libby 😂 😂 I use her all the time more than the og overdrive

overdrive\_libs @theluvofbooks\_ad Happy to hear it! Libby is the fastest way to reading happiness after all! 🛜 😍

jtoplikar Love love love Libby! Hoping for a





Invercargill City Libraries and Archives

Like This Page - October 13, 2017 - 3

It has been 10 years since the Kardashians first graced our screens. To celebrate, our social media team decided to have a totally impromptu, definitely not planned, photo-shoot. - with Sandra Rought, Marge Colley Miller, Christine Landrum, Marc Moore, Shaun Stephanoff, Gail Groeneveld, Emma Whatmore, Stephen Leung, Elaine O'Shea, Sue Watson Hess. Anette Norström and Linda Shrum



1.2K Comments 5.4K Shares

















## Promote Libby challenge

#### **WHAT:**

Promote Libby

#### WHEN:

Monthly – from now until 2019 (and beyond!)

#### HOW:

- Hashtags
- Images
- Printed and online materials
- Big Library Read (10/1-10/31)

#### CTA:

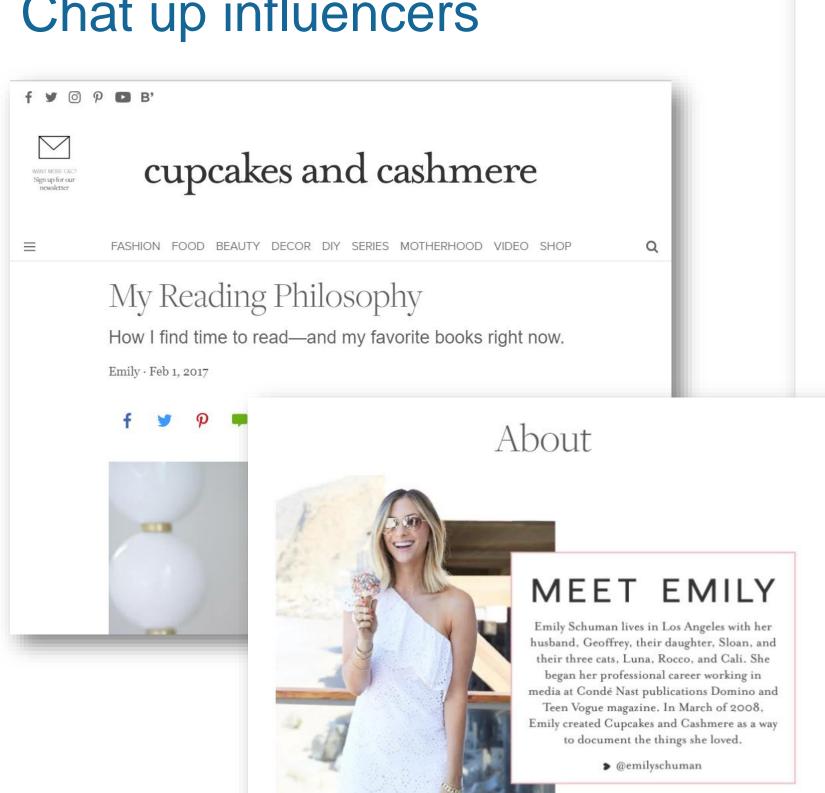
- Tweet at us
- FB @mention us
- Instagram @mention us
- Email your Account Manager

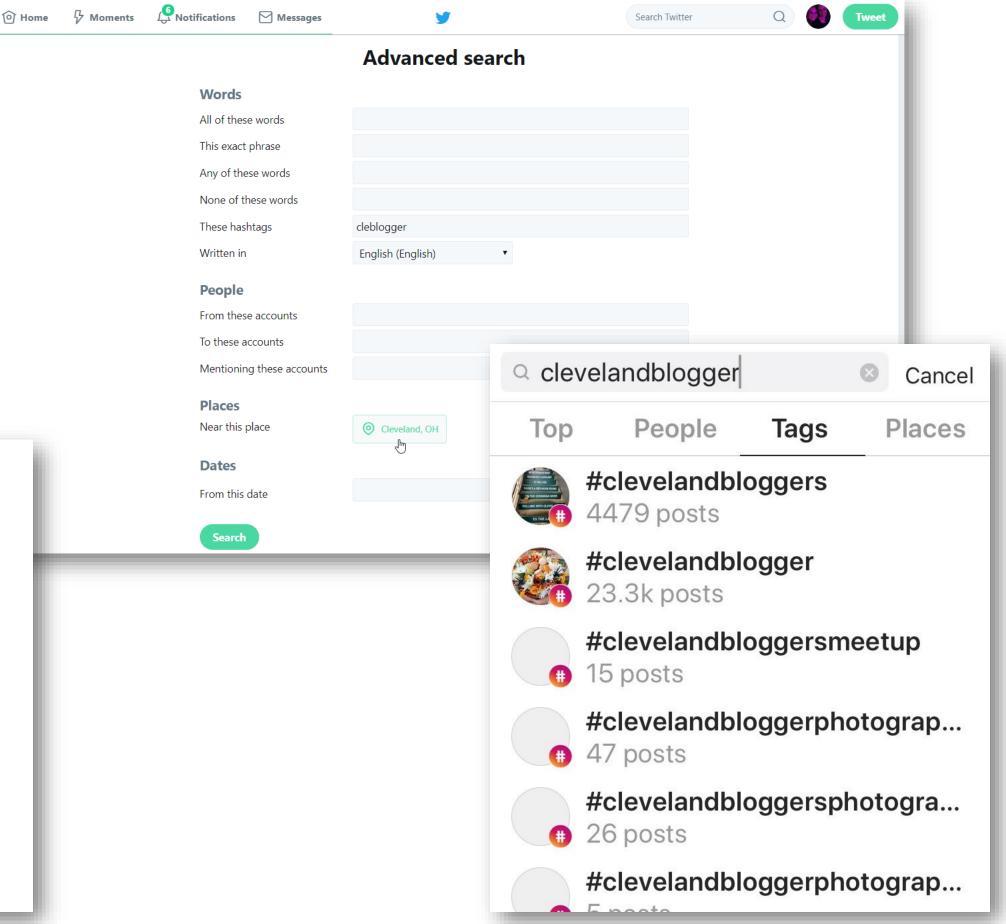
## We would LOVE to hear about your marketing & promotion success!





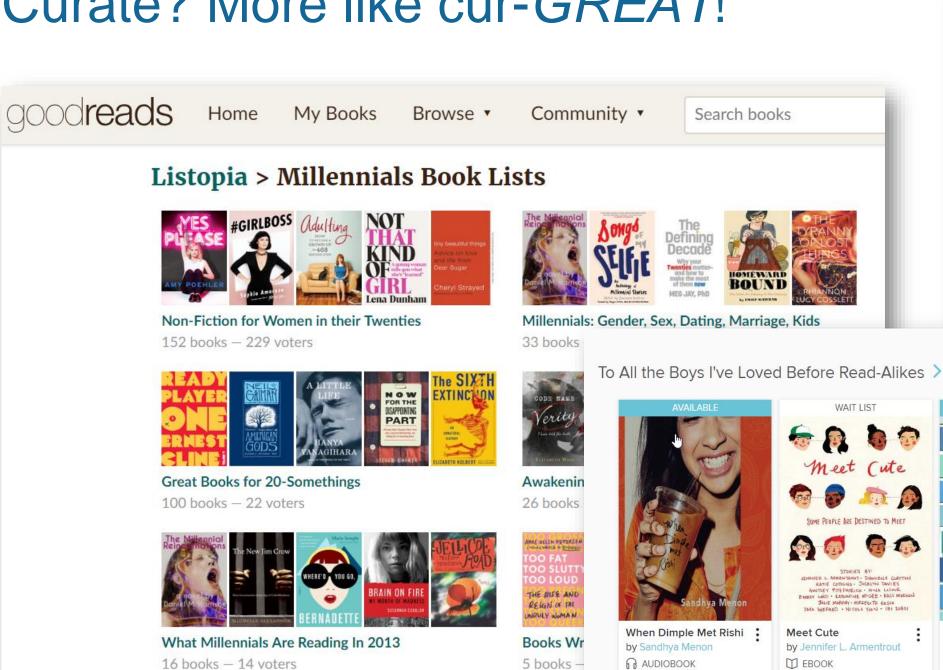
## Chat up influencers







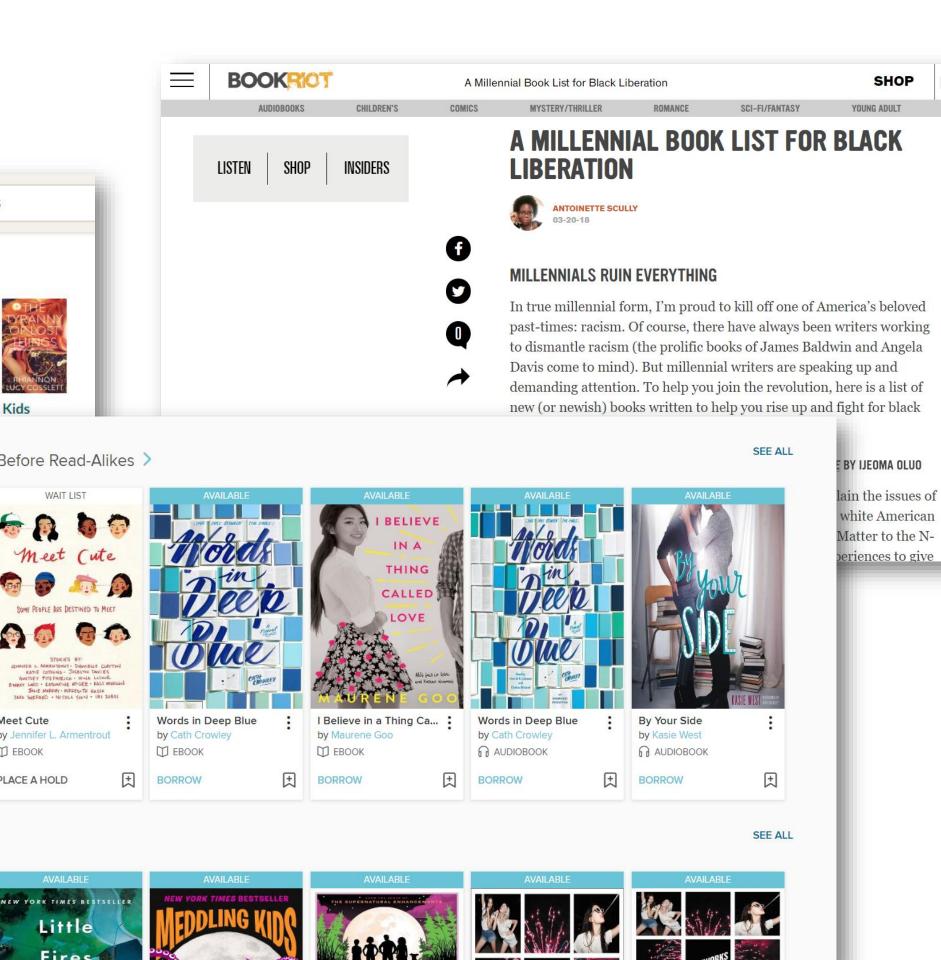
#### Curate? More like cur-*GREAT*!



BORROW

80s & 90s Nostalgia >

PLACE A HOLD





SHOP

## Next steps

**Update your website** to make your OverDrive service easy to find.

Promote **Libby** as the free and easy way to read.

Curate lists of audiobooks, magazines, true crime fiction, and more.

Seek influencers and new ways to get social.

Engage millennials quickly, visually, and continually.

#### **Learn more**

Read about the Pew Research Center's 2016 reading survey and 2017 library use survey.

View our past marketing webcasts from the **Staff Training section of the Resource Center**.

Visit the Resource Center for marketing materials and curated list suggestions.

Follow OverDrive on social media.











## Evaluate this training



#### Your feedback is important to us!

Take a few minutes before you log off to fill out the training evaluation, available in the chat box on the lower left side of the screen.

#### Don't have the time right now?

Click the link below when you get the presentation PDF and fill it out later.

**OverDrive Training Evaluation** 



## TH Rakuten U