

IMPORTANT: Please save this PDF to your computer before filling it out.
When complete, email it to your Product Support Specialist.

Authentication Vendor Settings

Authentication refers to your method of validating users. We need the following information to set up user authentication for your OverDrive collection. Users are authenticated each time they borrow a title, place a hold, or access currently checked-out materials.

Organization Name	<input type="text"/>	OverDrive Consortium	<input type="text"/>
Date	<input type="text"/>	(if applicable)	

AUTHENTICATION VENDOR

The name of your authentication vendor (SirsiDynix, Talis, Axiell, etc.).

Vendor Name

AUTHENTICATION VENDOR PRODUCT/VERSION

The product name and version of your authentication vendor.

Product/Version

AUTHENTICATION VENDOR PROTOCOL

The vendor protocol used for your authentication (SIP, SIP2, API, RPA, etc.).

Protocol

Connection Telnet Sockets

AUTHENTICATION VENDOR SERVER

The URL or external IP address of the server running the authentication code (SIP, API, RPA, etc.) and the port to which OverDrive should connect.

Note: If you're unsure of the server address and port number to which we should connect, please contact your authentication vendor for this information.

Server Address	<input type="text"/>	Port	<input type="text"/>
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Known defaults for common authentication vendors:

SirsiDynix Horizon	= port 23 or 4545	Polaris	= port 5000 or higher
SirsiDynix Unicorn	= port 6000 or higher	TLC	= port 6000 or higher
III SIP	= port 5550 or higher	Mandarin	= port 360
III API	= port 4500	Softlink	= port 6001

ACCESS TO SERVERS

OverDrive traffic comes from the IP addresses listed below. These OverDrive servers need access to your authentication server/port (listed above). Please note: We need TCP firewall access, not UDP access. If you have more than one firewall, please update all that apply.

SERVER	IP ADDRESS
Live Servers	207.54.136.106
Development Servers	207.54.137.114 and 207.54.137.115

AUTHENTICATION VENDOR CREDENTIALS

Some vendors require a login and password to connect to the server. Please confirm with your authentication vendor whether credentials are required and if so, enter them below.

Login

Password

Additionally, some vendors or products (such as TLC's Library Solution, SirsiDynix RPA, and Mandarin) also require a location, institution, or library code. Please confirm whether an extra code is required and enter it below.

Extra Code

USER ID FORMAT

Please describe the format of your user IDs.

User ID length (e.g., 10 digits in length)

Prefix(es) (e.g., all begin with 200)

Other rules (Please supply a list of all rules that apply.)

USER PIN/PASSWORD

OverDrive strongly recommends that you require a PIN or password for security purposes. Please indicate if users will be required to enter a PIN/password in addition to their user ID: Yes No

SIGN-IN FIELD LABEL(S)

Please indicate how we should label the sign-in field(s) for your OverDrive collection. Unless indicated otherwise, the fields will be labeled as "Library Card Number" and "PIN."

User ID Label

(e.g. Library card number, Student ID, Username, Email address, etc.)

PIN/Password Label (if applicable)

(e.g. PIN, Password, Last four digits of phone number, etc.)

USER ACTIVITY REPORTS

If you're interested in viewing circulation reports based on information such as library branch, school building, grade level, or user type, please indicate your preference below. We can report on one piece of information only. For consortia or school districts, the default reporting is by member library/school.

Report Values

OVERDRIVE ACCOUNTS

Test Account

OverDrive needs a temporary user account for setup and testing until your launch is completed. Please create a user ID and PIN/password for a standard user account with general access. We recommend naming the account "General OverDrive."

Account Name	User ID	PIN/Password
General OverDrive	245670000000001	1234

Blocked Accounts

Your authentication server typically blocks certain user IDs automatically. If you plan to honor SIP system blocks, please provide us with sample blocked user IDs so we can confirm that access is denied. Please also include any additional blocks you'd like us to implement. You will need to create an additional OverDrive test account for each block you request.

For each blocked account, please create an account name that describes the type of account (e.g., "Fines OverDrive" for an account blocked for excessive fines) and specify the reason (e.g., non-resident, account closed, card lost, card stolen, etc.). Add an attachment if more lines are needed.

If you don't have any specific block conditions you'd like us to observe, choose one of the options below and then skip the rest of the section.

Please check one of the following options:

Yes, honor all SIP system blocks* in addition to the blocks listed below.

No, ignore SIP system blocks* and only create the blocks listed below.

Non-SIP authentication method. Create the blocks listed below.

**Note: System blocks may include the following: expired cards, fines, too many overdue items, etc. If you are unsure of what blocks are set up for your system, please contact your authentication system administrator or vendor.*

Account Name	User ID	PIN/Password	Reason(s) for blocks
Fines OverDrive	245670000000009	1234	Fines > \$10.00

SUPPORT EMAIL ADDRESS

The email address to which user technical support inquiries should be sent (if submitted outside of Libby or Sora). This email address will be provided on your OverDrive website (if applicable) and on OverDrive Help. **We strongly suggest you use an email alias rather than a personal address.** Alternatively, you can supply a link to your organization's support form if you have one.

MAIN WEBSITE URL

The URL of your main website or catalog, which will be used to link users back to your website.

MAIN AUTHENTICATION CONTACT

The name and email of your main authentication contact.

Name Email